



CANCELLATION / ARRIVAL / PHOTO CONSENT

CANCELLATION + ARRIVAL POLICY

To assist us in maintaining a high level of quality service and meeting the needs of our client schedules, We require a *48 hours advance notice to cancel or reschedule* all appointments, including consultations and follow up visits. **Should you need to cancel/reschedule less than 48 hours before your appointment, a fee of \$75 will occur. The cancellation fee ranges depending on the duration of the appointment, Services booked for 1.5 hours or greater are subject to a fee of \$150.** We understand that some emergencies occur that prevent you from notifying us, for this reason we give our clients **one** opportunity for a late cancellation or no show without a service charge. After the **one** opportunity has been exhausted, you will be charged a cancellation fee for any future late cancellations or no show visits.

Clients are asked to arrive 15 minutes prior to their appointment time to ensure their service(s) start on time. If you are running behind for your appointment for any reason, we ask that you to promptly contact the office directly by phone, so arrangements can be made. We allow a 15 minute grace period to allow for unforeseen delays, however If you arrive 15 minutes after your appointment(s) start time, you will be required to reschedule your service(s) to another day and may be subject to a fee.

DEPOSIT TO BOOK

Select treatments booked for *1.5 hours or greater will require a \$150 deposit* at the time of booking, this deposit fee will go towards the cost of service on the day of treatment. If the appointment is cancelled within 48 hours, the deposit will not be returned.

PRODUCT RETURNS

Skincare products are non-refundable.

PAYMENTS

All payments are required in full at the time of service or product purchase. We gladly accept payment in the form of cash, or credit card (Visa, Master Card, Discover, Amex) Financing options are also available for services greater than \$500 through PATIENT FI or PUURK Financing based on credit approval. **We do not accept personal checks, care credit, HSA or file insurance.**

PHOTOGRAPHY CONSENT

I understand that my provider will take a portrait of me and my services to explain the journey effects of my own treatment so I may better understand my treatment plan that was created for me. I hereby consent that these photographs, may be used in connection with professional trainings, and may be used for advertising purposes but will not reveal my full identity. Should I wish **not** to release my photographs to The Aesthetics Lounge and Spa - I understand that a "photography opt out" consent must be asked for and signed.

Patient Signature *

Date *

MM/DD/YYYY
